

Subtype Aquarena Split 12-16 kW STD (H Series)

Certificate Holder	Panasonic Marketing Europe GmbH
Address	Hagenauer Strasse 43, Wiesbaden
ZIP	65203
City	Wiesbaden
Country	DE
Certification Body	DIN CERTCO Gesellschaft für Konformitätsbewertung mbH
Subtype title	Aquarena Split 12-16 kW STD (H Series)
Registration number	011-1W0515
Heat Pump Type	Outdoor Air/Water
Refrigerant	R410A
Mass of Refrigerant	2.55 kg
Certification Date	08.12.2021
Testing basis	HP KEYMARK certification scheme rules rev. 9

Model WH-ADC1216H6E5 / WH-UD12HE5

Model name	WH-ADC1216H6E5 / WH-UD12HE5
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	L
Efficiency η_{DHW}	95 %
COP	2.37
Heating up time	0:58 h:min
Standby power input	42.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 16147 | Colder Climate

Declared load profile	L
Efficiency η_{DHW}	75 %
COP	
Heating up time	h:min
Standby power input	W
Reference hot water temperature	°C
Mixed water at 40°C	l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	110 %
COP	2.75
Heating up time	0:58 h:min
Standby power input	36.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed	
Starting and operating test	passed	
EN 14511-2 Heating		
	Low temperature	Medium temperature
Heat output	12.00 kW	12.00 kW
El input	2.53 kW	4.10 kW
COP	4.74	2.93
EN 12102-1 Average Climate		
	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)
EN 14825 Average Climate		
	Low temperature	Medium temperature
η_s	190 %	134 %
Prated	10.00 kW	8.00 kW
SCOP	4.82	3.42
Tbiv	-10 °C	-10 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	8.90 kW	7.20 kW
COP Tj = -7°C	3.18	2.27
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	5.20 kW	4.30 kW
COP Tj = +2°C	4.67	3.25
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.20 kW	4.90 kW
COP Tj = +7°C	6.15	4.36
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.10 kW	5.80 kW
COP Tj = 12°C	7.88	6.12
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	10.00 kW	8.00 kW
COP Tj = Tbiv	2.68	2.05
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.68	2.05
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W

Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Q _{he}	4286 kWh	4840 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
η_s	168 %	121 %
Prated	11.00 kW	9.00 kW
SCOP	4.29	3.10
T _{biv}	-15 °C	-15 °C
TOL	-22 °C	-22 °C
P _{dh} T _j = -7°C	7.00 kW	5.60 kW
COP T _j = -7°C	3.59	2.63
C _{dh} T _j = -7 °C	0.99	0.99
P _{dh} T _j = +2°C	4.40 kW	3.90 kW
COP T _j = +2°C	5.12	3.52
C _{dh} T _j = +2 °C	0.99	0.99
P _{dh} T _j = +7°C	5.30 kW	4.90 kW
COP T _j = +7°C	6.71	4.91
C _{dh} T _j = +7 °C	0.98	0.99
P _{dh} T _j = 12°C	6.30 kW	5.80 kW
COP T _j = 12°C	8.15	6.20
C _{dh} T _j = +12 °C	0.98	0.99
P _{dh} T _j = T _{biv}	9.30 kW	7.50 kW
COP T _j = T _{biv}	2.66	2.07
P _{dh} T _j = TOL or P _{dh} T _j = T _{designh} if TOL < T _{designh}	7.40 kW	5.40 kW
COP T _j = TOL or COP T _j = T _{designh} if TOL < T _{designh}	2.15	1.43
WTOL	55 °C	55 °C
P _{off}	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	6.00 kW	6.00 kW
Annual energy consumption Q _{he}	6327 kWh	7147 kWh
P _{dh} T _j = -15°C (if TOL	9.30	7.50
COP T _j = -15°C (if TOL	2.66	2.07
C _{dh} T _j = -15 °C	1.00	1.00

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	55 dB(A)	55 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	159 %
Prated	11.00 kW	9.00 kW
SCOP	6.21	4.05
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.20 kW	9.40 kW
COP Tj = +2°C	3.61	2.43
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	7.10 kW	6.10 kW
COP Tj = +7°C	5.53	3.29
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.00 kW	5.90 kW
COP Tj = 12°C	7.82	5.51
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	11.20 kW	9.40 kW
COP Tj = Tbiv	3.61	2.43
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.20 kW	9.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.61	2.43
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	2368 kWh	2970 kWh

Model WH-ADC1216H6E5UK / WH-UD12HE5

Model name	WH-ADC1216H6E5UK / WH-UD12HE5
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water**EN 16147 | Average Climate**

Declared load profile	L
Efficiency η_{DHW}	95 %
COP	2.37
Heating up time	0:58 h:min
Standby power input	42.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 16147 | Colder Climate

Declared load profile	L
Efficiency η_{DHW}	75 %
COP	
Heating up time	h:min
Standby power input	W
Reference hot water temperature	°C
Mixed water at 40°C	l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	110 %
COP	2.75
Heating up time	0:58 h:min
Standby power input	36.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed	
Starting and operating test	passed	
EN 14511-2 Heating		
	Low temperature	Medium temperature
Heat output	12.00 kW	12.00 kW
El input	2.53 kW	4.10 kW
COP	4.74	2.93
EN 12102-1 Average Climate		
	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)
EN 14825 Average Climate		
	Low temperature	Medium temperature
η_s	190 %	134 %
Prated	10.00 kW	8.00 kW
SCOP	4.82	3.42
Tbiv	-10 °C	-10 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	8.90 kW	7.20 kW
COP Tj = -7°C	3.18	2.27
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	5.20 kW	4.30 kW
COP Tj = +2°C	4.67	3.25
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.20 kW	4.90 kW
COP Tj = +7°C	6.15	4.36
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.10 kW	5.80 kW
COP Tj = 12°C	7.88	6.12
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	10.00 kW	8.00 kW
COP Tj = Tbiv	2.68	2.05
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.68	2.05
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W

Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Q _{he}	4286 kWh	4840 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
η_s	168 %	121 %
Prated	11.00 kW	9.00 kW
SCOP	4.29	3.10
T _{biv}	-15 °C	-15 °C
TOL	-22 °C	-22 °C
P _{dh} T _j = -7°C	7.00 kW	5.60 kW
COP T _j = -7°C	3.59	2.63
C _{dh} T _j = -7 °C	0.99	0.99
P _{dh} T _j = +2°C	4.40 kW	3.90 kW
COP T _j = +2°C	5.12	3.52
C _{dh} T _j = +2 °C	0.99	0.99
P _{dh} T _j = +7°C	5.30 kW	4.90 kW
COP T _j = +7°C	6.71	4.91
C _{dh} T _j = +7 °C	0.98	0.99
P _{dh} T _j = 12°C	6.30 kW	5.80 kW
COP T _j = 12°C	8.15	6.20
C _{dh} T _j = +12 °C	0.98	0.99
P _{dh} T _j = T _{biv}	9.30 kW	7.50 kW
COP T _j = T _{biv}	2.66	2.07
P _{dh} T _j = TOL or P _{dh} T _j = T _{designh} if TOL < T _{designh}	7.40 kW	5.40 kW
COP T _j = TOL or COP T _j = T _{designh} if TOL < T _{designh}	2.15	1.43
WTOL	55 °C	55 °C
P _{off}	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	6.00 kW	6.00 kW
Annual energy consumption Q _{he}	6327 kWh	7147 kWh
P _{dh} T _j = -15°C (if TOL	9.30	7.50
COP T _j = -15°C (if TOL	2.66	2.07
C _{dh} T _j = -15 °C	1.00	1.00

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	55 dB(A)	55 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	159 %
Prated	11.00 kW	9.00 kW
SCOP	6.21	4.05
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.20 kW	9.40 kW
COP Tj = +2°C	3.61	2.43
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	7.10 kW	6.10 kW
COP Tj = +7°C	5.53	3.29
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.00 kW	5.90 kW
COP Tj = 12°C	7.82	5.51
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	11.20 kW	9.40 kW
COP Tj = Tbiv	3.61	2.43
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.20 kW	9.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.61	2.43
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	2368 kWh	2970 kWh

Model WH-ADC1216H6E5C / WH-UD12HE5

Model name	WH-ADC1216H6E5C / WH-UD12HE5
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	L
Efficiency η_{DHW}	92 %
COP	2.31
Heating up time	0:54 h:min
Standby power input	39.0 W
Reference hot water temperature	53.1 °C
Mixed water at 40°C	228 l

EN 16147 | Colder Climate

Declared load profile	L
Efficiency η_{DHW}	75 %
COP	
Heating up time	h:min
Standby power input	W
Reference hot water temperature	°C
Mixed water at 40°C	l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	107 %
COP	2.68
Heating up time	0:54 h:min
Standby power input	32.0 W
Reference hot water temperature	53.1 °C
Mixed water at 40°C	228 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	12.00 kW	12.00 kW
El input	2.53 kW	4.10 kW
COP	4.74	2.93

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	134 %
Prated	10.00 kW	8.00 kW
SCOP	4.82	3.42
Tbiv	-10 °C	-10 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	8.90 kW	7.20 kW
COP Tj = -7°C	3.18	2.27
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	5.20 kW	4.30 kW
COP Tj = +2°C	4.67	3.25
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.20 kW	4.90 kW
COP Tj = +7°C	6.15	4.36
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.10 kW	5.80 kW
COP Tj = 12°C	7.88	6.12
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	10.00 kW	8.00 kW
COP Tj = Tbiv	2.68	2.05
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.68	2.05
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W

Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Q _{he}	4286 kWh	4840 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
η_s	168 %	121 %
Prated	11.00 kW	9.00 kW
SCOP	4.29	3.10
T _{biv}	-15 °C	-15 °C
TOL	-22 °C	-22 °C
P _{dh} T _j = -7°C	7.00 kW	5.60 kW
COP T _j = -7°C	3.59	2.63
C _{dh} T _j = -7 °C	0.99	0.99
P _{dh} T _j = +2°C	4.40 kW	3.90 kW
COP T _j = +2°C	5.12	3.52
C _{dh} T _j = +2 °C	0.99	0.99
P _{dh} T _j = +7°C	5.30 kW	4.90 kW
COP T _j = +7°C	6.71	4.91
C _{dh} T _j = +7 °C	0.98	0.99
P _{dh} T _j = 12°C	6.30 kW	5.80 kW
COP T _j = 12°C	8.15	6.20
C _{dh} T _j = +12 °C	0.98	0.99
P _{dh} T _j = T _{biv}	9.30 kW	7.50 kW
COP T _j = T _{biv}	2.66	2.07
P _{dh} T _j = TOL or P _{dh} T _j = T _{designh} if TOL < T _{designh}	7.40 kW	5.40 kW
COP T _j = TOL or COP T _j = T _{designh} if TOL < T _{designh}	2.15	1.43
WTOL	55 °C	55 °C
P _{off}	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	6.00 kW	6.00 kW
Annual energy consumption Q _{he}	6327 kWh	7147 kWh
P _{dh} T _j = -15°C (if TOL	9.30	7.50
COP T _j = -15°C (if TOL	2.66	2.07
C _{dh} T _j = -15 °C	1.00	1.00

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	55 dB(A)	55 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	159 %
Prated	11.00 kW	9.00 kW
SCOP	6.21	4.05
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.20 kW	9.40 kW
COP Tj = +2°C	3.61	2.43
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	7.10 kW	6.10 kW
COP Tj = +7°C	5.53	3.29
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.00 kW	5.90 kW
COP Tj = 12°C	7.82	5.51
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	11.20 kW	9.40 kW
COP Tj = Tbiv	3.61	2.43
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.20 kW	9.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.61	2.43
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	2368 kWh	2970 kWh

Model WH-ADC0916H9E8 / WH-UD12HE8

Model name	WH-ADC0916H9E8 / WH-UD12HE8
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water**EN 16147 | Average Climate**

Declared load profile	L
Efficiency η_{DHW}	95 %
COP	2.37
Heating up time	0:58 h:min
Standby power input	42.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 16147 | Colder Climate

Declared load profile	L
Efficiency η_{DHW}	75 %
COP	
Heating up time	h:min
Standby power input	W
Reference hot water temperature	°C
Mixed water at 40°C	l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	110 %
COP	2.75
Heating up time	0:58 h:min
Standby power input	36.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	12.00 kW	12.00 kW
El input	2.53 kW	4.10 kW
COP	4.74	2.93

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	134 %
Prated	10.00 kW	8.00 kW
SCOP	4.82	3.42
Tbiv	-10 °C	-10 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	8.90 kW	7.20 kW
COP Tj = -7°C	3.18	2.27
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	5.20 kW	4.30 kW
COP Tj = +2°C	4.67	3.25
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.20 kW	4.90 kW
COP Tj = +7°C	6.15	4.36
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.10 kW	5.80 kW
COP Tj = 12°C	7.88	6.12
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	10.00 kW	8.00 kW
COP Tj = Tbiv	2.68	2.05
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.68	2.05
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W

Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Q _{he}	4286 kWh	4840 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
η_s	168 %	121 %
Prated	11.00 kW	9.00 kW
SCOP	4.29	3.10
T _{biv}	-15 °C	-15 °C
TOL	-22 °C	-22 °C
P _{dh} T _j = -7°C	7.00 kW	5.60 kW
COP T _j = -7°C	3.59	2.63
C _{dh} T _j = -7 °C	0.99	0.99
P _{dh} T _j = +2°C	4.40 kW	3.90 kW
COP T _j = +2°C	5.12	3.52
C _{dh} T _j = +2 °C	0.99	0.99
P _{dh} T _j = +7°C	5.30 kW	4.90 kW
COP T _j = +7°C	6.71	4.91
C _{dh} T _j = +7 °C	0.98	0.99
P _{dh} T _j = 12°C	6.30 kW	5.80 kW
COP T _j = 12°C	8.15	6.20
C _{dh} T _j = +12 °C	0.98	0.99
P _{dh} T _j = T _{biv}	9.30 kW	7.50 kW
COP T _j = T _{biv}	2.66	2.07
P _{dh} T _j = TOL or P _{dh} T _j = T _{designh} if TOL < T _{designh}	7.40 kW	5.40 kW
COP T _j = TOL or COP T _j = T _{designh} if TOL < T _{designh}	2.15	1.43
WTOL	55 °C	55 °C
P _{off}	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	6.00 kW	6.00 kW
Annual energy consumption Q _{he}	6327 kWh	7147 kWh
P _{dh} T _j = -15°C (if TOL	9.30	7.50
COP T _j = -15°C (if TOL	2.66	2.07
C _{dh} T _j = -15 °C	1.00	1.00

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	55 dB(A)	55 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	159 %
Prated	11.00 kW	9.00 kW
SCOP	6.21	4.05
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.20 kW	9.40 kW
COP Tj = +2°C	3.61	2.43
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	7.10 kW	6.10 kW
COP Tj = +7°C	5.53	3.29
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.00 kW	5.90 kW
COP Tj = 12°C	7.82	5.51
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	11.20 kW	9.40 kW
COP Tj = Tbiv	3.61	2.43
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.20 kW	9.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.61	2.43
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	2368 kWh	2970 kWh

Model WH-ADC0916H9E8AN / WH-UD12HE8

Model name	WH-ADC0916H9E8AN / WH-UD12HE8
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water**EN 16147 | Average Climate**

Declared load profile	L
Efficiency η_{DHW}	95 %
COP	2.37
Heating up time	0:58 h:min
Standby power input	42.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 16147 | Colder Climate

Declared load profile	L
Efficiency η_{DHW}	75 %
COP	
Heating up time	h:min
Standby power input	W
Reference hot water temperature	°C
Mixed water at 40°C	l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	110 %
COP	2.75
Heating up time	0:58 h:min
Standby power input	36.0 W
Reference hot water temperature	52.7 °C
Mixed water at 40°C	256 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	12.00 kW	12.00 kW
El input	2.53 kW	4.10 kW
COP	4.74	2.93

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	134 %
Prated	10.00 kW	8.00 kW
SCOP	4.82	3.42
Tbiv	-10 °C	-10 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	8.90 kW	7.20 kW
COP Tj = -7°C	3.18	2.27
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	5.20 kW	4.30 kW
COP Tj = +2°C	4.67	3.25
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.20 kW	4.90 kW
COP Tj = +7°C	6.15	4.36
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.10 kW	5.80 kW
COP Tj = 12°C	7.88	6.12
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	10.00 kW	8.00 kW
COP Tj = Tbiv	2.68	2.05
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.68	2.05
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W

Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Q _{he}	4286 kWh	4840 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
η_s	168 %	121 %
Prated	11.00 kW	9.00 kW
SCOP	4.29	3.10
T _{biv}	-15 °C	-15 °C
TOL	-22 °C	-22 °C
P _{dh} T _j = -7°C	7.00 kW	5.60 kW
COP T _j = -7°C	3.59	2.63
C _{dh} T _j = -7 °C	0.99	0.99
P _{dh} T _j = +2°C	4.40 kW	3.90 kW
COP T _j = +2°C	5.12	3.52
C _{dh} T _j = +2 °C	0.99	0.99
P _{dh} T _j = +7°C	5.30 kW	4.90 kW
COP T _j = +7°C	6.71	4.91
C _{dh} T _j = +7 °C	0.98	0.99
P _{dh} T _j = 12°C	6.30 kW	5.80 kW
COP T _j = 12°C	8.15	6.20
C _{dh} T _j = +12 °C	0.98	0.99
P _{dh} T _j = T _{biv}	9.30 kW	7.50 kW
COP T _j = T _{biv}	2.66	2.07
P _{dh} T _j = TOL or P _{dh} T _j = T _{designh} if TOL < T _{designh}	7.40 kW	5.40 kW
COP T _j = TOL or COP T _j = T _{designh} if TOL < T _{designh}	2.15	1.43
WTOL	55 °C	55 °C
P _{off}	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	6.00 kW	6.00 kW
Annual energy consumption Q _{he}	6327 kWh	7147 kWh
P _{dh} T _j = -15°C (if TOL	9.30	7.50
COP T _j = -15°C (if TOL	2.66	2.07
C _{dh} T _j = -15 °C	1.00	1.00

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	55 dB(A)	55 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	159 %
Prated	11.00 kW	9.00 kW
SCOP	6.21	4.05
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.20 kW	9.40 kW
COP Tj = +2°C	3.61	2.43
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	7.10 kW	6.10 kW
COP Tj = +7°C	5.53	3.29
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.00 kW	5.90 kW
COP Tj = 12°C	7.82	5.51
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	11.20 kW	9.40 kW
COP Tj = Tbiv	3.61	2.43
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.20 kW	9.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.61	2.43
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	2368 kWh	2970 kWh

Model WH-ADC1216H6E5 / WH-UD16HE5

Model name	WH-ADC1216H6E5 / WH-UD16HE5
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	L
Efficiency η_{DHW}	91 %
COP	2.27
Heating up time	0:44 h:min
Standby power input	41.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	107 %
COP	2.67
Heating up time	0:44 h:min
Standby power input	38.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	14.50 kW
El input	3.74 kW	5.33 kW
COP	4.28	2.72

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	130 %
Prated	12.00 kW	13.00 kW
SCOP	4.82	3.33
Tbiv	-10 °C	-3 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	11.10 kW	9.00 kW
COP Tj = -7°C	2.90	2.07
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	6.40 kW	7.10 kW
COP Tj = +2°C	4.83	3.29
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.11	4.85
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.80 kW
COP Tj = 12°C	7.59	6.11
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	11.80 kW	9.50 kW
COP Tj = Tbiv	2.77	2.46
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.80 kW	8.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.88
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.20 kW	4.30 kW
Annual energy consumption Qhe	5146 kWh	8076 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	169 %
Prated	13.00 kW	10.00 kW
SCOP	6.20	4.30
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.50 kW	10.70 kW
COP Tj = +2°C	3.34	2.41
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	8.40 kW	6.70 kW
COP Tj = +7°C	5.61	3.79
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.90 kW
COP Tj = 12°C	7.72	5.46
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	12.50 kW	10.70 kW
COP Tj = Tbiv	3.34	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.50 kW	10.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.34	2.41
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.50 kW	0.00 kW
Annual energy consumption Qhe	2801 kWh	3104 kWh

Model WH-ADC1216H6E5UK / WH-UD16HE5

Model name	WH-ADC1216H6E5UK / WH-UD16HE5
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	L
Efficiency η_{DHW}	91 %
COP	2.27
Heating up time	0:44 h:min
Standby power input	41.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	107 %
COP	2.67
Heating up time	0:44 h:min
Standby power input	38.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	14.50 kW
El input	3.74 kW	5.33 kW
COP	4.28	2.72

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	130 %
Prated	12.00 kW	13.00 kW
SCOP	4.82	3.33
Tbiv	-10 °C	-3 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	11.10 kW	9.00 kW
COP Tj = -7°C	2.90	2.07
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	6.40 kW	7.10 kW
COP Tj = +2°C	4.83	3.29
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.11	4.85
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.80 kW
COP Tj = 12°C	7.59	6.11
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	11.80 kW	9.50 kW
COP Tj = Tbiv	2.77	2.46
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.80 kW	8.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.88
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.20 kW	4.30 kW
Annual energy consumption Qhe	5146 kWh	8076 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	169 %
Prated	13.00 kW	10.00 kW
SCOP	6.20	4.30
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.50 kW	10.70 kW
COP Tj = +2°C	3.34	2.41
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	8.40 kW	6.70 kW
COP Tj = +7°C	5.61	3.79
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.90 kW
COP Tj = 12°C	7.72	5.46
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	12.50 kW	10.70 kW
COP Tj = Tbiv	3.34	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.50 kW	10.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.34	2.41
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.50 kW	0.00 kW
Annual energy consumption Qhe	2801 kWh	3104 kWh

Model WH-ADC1216H6E5C / WH-UD16HE5

Model name	WH-ADC1216H6E5C / WH-UD16HE5
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	L
Efficiency η_{DHW}	88 %
COP	2.21
Heating up time	0:48 h:min
Standby power input	35.0 W
Reference hot water temperature	52.6 °C
Mixed water at 40°C	225 l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	104 %
COP	2.60
Heating up time	0:44 h:min
Standby power input	32.0 W
Reference hot water temperature	52.6 °C
Mixed water at 40°C	225 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	14.50 kW
El input	3.74 kW	5.33 kW
COP	4.28	2.72

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	130 %
Prated	12.00 kW	13.00 kW
SCOP	4.82	3.33
Tbiv	-10 °C	-3 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	11.10 kW	9.00 kW
COP Tj = -7°C	2.90	2.07
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	6.40 kW	7.10 kW
COP Tj = +2°C	4.83	3.29
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.11	4.85
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.80 kW
COP Tj = 12°C	7.59	6.11
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	11.80 kW	9.50 kW
COP Tj = Tbiv	2.77	2.46
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.80 kW	8.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.88
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.20 kW	4.30 kW
Annual energy consumption Qhe	5146 kWh	8076 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	169 %
Prated	13.00 kW	10.00 kW
SCOP	6.20	4.30
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.50 kW	10.70 kW
COP Tj = +2°C	3.34	2.41
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	8.40 kW	6.70 kW
COP Tj = +7°C	5.61	3.79
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.90 kW
COP Tj = 12°C	7.72	5.46
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	12.50 kW	10.70 kW
COP Tj = Tbiv	3.34	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.50 kW	10.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.34	2.41
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.50 kW	0.00 kW
Annual energy consumption Qhe	2801 kWh	3104 kWh

Model WH-ADC0916H9E8 / WH-UD16HE8

Model name	WH-ADC0916H9E8 / WH-UD16HE8
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	L
Efficiency η_{DHW}	91 %
COP	2.27
Heating up time	0:44 h:min
Standby power input	41.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	107 %
COP	2.67
Heating up time	0:44 h:min
Standby power input	38.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	14.50 kW
El input	3.74 kW	5.33 kW
COP	4.28	2.72

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	130 %
Prated	12.00 kW	13.00 kW
SCOP	4.82	3.33
Tbiv	-10 °C	-3 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	11.10 kW	9.00 kW
COP Tj = -7°C	2.90	2.07
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	6.40 kW	7.10 kW
COP Tj = +2°C	4.83	3.29
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.11	4.85
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.80 kW
COP Tj = 12°C	7.59	6.11
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	11.80 kW	9.50 kW
COP Tj = Tbiv	2.77	2.46
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.80 kW	8.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.88
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.20 kW	4.30 kW
Annual energy consumption Qhe	5146 kWh	8076 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	169 %
Prated	13.00 kW	10.00 kW
SCOP	6.20	4.30
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.50 kW	10.70 kW
COP Tj = +2°C	3.34	2.41
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	8.40 kW	6.70 kW
COP Tj = +7°C	5.61	3.79
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.90 kW
COP Tj = 12°C	7.72	5.46
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	12.50 kW	10.70 kW
COP Tj = Tbiv	3.34	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.50 kW	10.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.34	2.41
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.50 kW	0.00 kW
Annual energy consumption Qhe	2801 kWh	3104 kWh

Model WH-ADC0916H9E8AN / WH-UD16HE8

Model name	WH-ADC0916H9E8AN / WH-UD16HE8
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	L
Efficiency η_{DHW}	91 %
COP	2.27
Heating up time	0:44 h:min
Standby power input	41.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 16147 | Warmer Climate

Declared load profile	L
Efficiency η_{DHW}	107 %
COP	2.67
Heating up time	0:44 h:min
Standby power input	38.0 W
Reference hot water temperature	52.5 °C
Mixed water at 40°C	253 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	14.50 kW
El input	3.74 kW	5.33 kW
COP	4.28	2.72

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	130 %
Prated	12.00 kW	13.00 kW
SCOP	4.82	3.33
Tbiv	-10 °C	-3 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	11.10 kW	9.00 kW
COP Tj = -7°C	2.90	2.07
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	6.40 kW	7.10 kW
COP Tj = +2°C	4.83	3.29
Cdh Tj = +2 °C	0.990	0.990
Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.11	4.85
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.80 kW
COP Tj = 12°C	7.59	6.11
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	11.80 kW	9.50 kW
COP Tj = Tbiv	2.77	2.46
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.80 kW	8.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.88
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.20 kW	4.30 kW
Annual energy consumption Qhe	5146 kWh	8076 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	169 %
Prated	13.00 kW	10.00 kW
SCOP	6.20	4.30
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.50 kW	10.70 kW
COP Tj = +2°C	3.34	2.41
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	8.40 kW	6.70 kW
COP Tj = +7°C	5.61	3.79
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.90 kW
COP Tj = 12°C	7.72	5.46
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	12.50 kW	10.70 kW
COP Tj = Tbiv	3.34	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.50 kW	10.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.34	2.41
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.50 kW	0.00 kW
Annual energy consumption Qhe	2801 kWh	3104 kWh

Model WH-SDC12H6E5 / WH-UD12HE5

Model name	WH-SDC12H6E5 / WH-UD12HE5
Application	Heating (medium temp)
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	12.00 kW	12.00 kW
El input	2.53 kW	4.10 kW
COP	4.74	2.93

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	134 %
Prated	10.00 kW	8.00 kW
SCOP	4.82	3.42
Tbiv	-10 °C	-10 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	8.90 kW	7.20 kW
COP Tj = -7°C	3.18	2.27
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	5.20 kW	4.30 kW
COP Tj = +2°C	4.67	3.25
Cdh Tj = +2 °C	0.990	0.990

Pdh Tj = +7°C	5.20 kW	4.90 kW
COP Tj = +7°C	6.15	4.36
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.10 kW	5.80 kW
COP Tj = 12°C	7.88	6.12
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	10.00 kW	8.00 kW
COP Tj = Tbiv	2.68	2.05
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.68	2.05
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	4286 kWh	4840 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	168 %	121 %
Prated	11.00 kW	9.00 kW
SCOP	4.29	3.10
Tbiv	-15 °C	-15 °C
TOL	-22 °C	-22 °C
Pdh Tj = -7°C	7.00 kW	5.60 kW
COP Tj = -7°C	3.59	2.63
Cdh Tj = -7 °C	0.99	0.99
Pdh Tj = +2°C	4.40 kW	3.90 kW
COP Tj = +2°C	5.12	3.52
Cdh Tj = +2 °C	0.99	0.99
Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.71	4.91
Cdh Tj = +7 °C	0.98	0.99
Pdh Tj = 12°C	6.30 kW	5.80 kW
COP Tj = 12°C	8.15	6.20

Cdh Tj = +12 °C	0.98	0.99
Pdh Tj = Tbiv	9.30 kW	7.50 kW
COP Tj = Tbiv	2.66	2.07
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	7.40 kW	5.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.15	1.43
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	6.00 kW	6.00 kW
Annual energy consumption Qhe	6327 kWh	7147 kWh
Pdh Tj = -15°C (if TOL	9.30	7.50
COP Tj = -15°C (if TOL	2.66	2.07
Cdh Tj = -15 °C	1.00	1.00

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	55 dB(A)	55 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	159 %
Prated	11.00 kW	9.00 kW
SCOP	6.21	4.05
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.20 kW	9.40 kW
COP Tj = +2°C	3.61	2.43
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	7.10 kW	6.10 kW
COP Tj = +7°C	5.53	3.29
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.00 kW	5.90 kW
COP Tj = 12°C	7.82	5.51
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	11.20 kW	9.40 kW
COP Tj = Tbiv	3.61	2.43
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.20 kW	9.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.61	2.43

Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	2368 kWh	2970 kWh

Model WH-SDC12H9E8 / WH-UD12HE8

Model name	WH-SDC12H9E8 / WH-UD12HE8
Application	Heating (medium temp)
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	12.00 kW	12.00 kW
El input	2.53 kW	4.10 kW
COP	4.74	2.93

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	134 %
Prated	10.00 kW	8.00 kW
SCOP	4.82	3.42
Tbiv	-10 °C	-10 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	8.90 kW	7.20 kW
COP Tj = -7°C	3.18	2.27
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	5.20 kW	4.30 kW
COP Tj = +2°C	4.67	3.25
Cdh Tj = +2 °C	0.990	0.990

Pdh Tj = +7°C	5.20 kW	4.90 kW
COP Tj = +7°C	6.15	4.36
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.10 kW	5.80 kW
COP Tj = 12°C	7.88	6.12
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	10.00 kW	8.00 kW
COP Tj = Tbiv	2.68	2.05
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.68	2.05
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	4286 kWh	4840 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	168 %	121 %
Prated	11.00 kW	9.00 kW
SCOP	4.29	3.10
Tbiv	-15 °C	-15 °C
TOL	-22 °C	-22 °C
Pdh Tj = -7°C	7.00 kW	5.60 kW
COP Tj = -7°C	3.59	2.63
Cdh Tj = -7 °C	0.99	0.99
Pdh Tj = +2°C	4.40 kW	3.90 kW
COP Tj = +2°C	5.12	3.52
Cdh Tj = +2 °C	0.99	0.99
Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.71	4.91
Cdh Tj = +7 °C	0.98	0.99
Pdh Tj = 12°C	6.30 kW	5.80 kW
COP Tj = 12°C	8.15	6.20

Cdh Tj = +12 °C	0.98	0.99
Pdh Tj = Tbiv	9.30 kW	7.50 kW
COP Tj = Tbiv	2.66	2.07
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	7.40 kW	5.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.15	1.43
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	6.00 kW	6.00 kW
Annual energy consumption Qhe	6327 kWh	7147 kWh
Pdh Tj = -15°C (if TOL	9.30	7.50
COP Tj = -15°C (if TOL	2.66	2.07
Cdh Tj = -15 °C	1.00	1.00

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	55 dB(A)	55 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	159 %
Prated	11.00 kW	9.00 kW
SCOP	6.21	4.05
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.20 kW	9.40 kW
COP Tj = +2°C	3.61	2.43
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	7.10 kW	6.10 kW
COP Tj = +7°C	5.53	3.29
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.00 kW	5.90 kW
COP Tj = 12°C	7.82	5.51
Cdh Tj = +12 °C	0.980	0.990
Pdh Tj = Tbiv	11.20 kW	9.40 kW
COP Tj = Tbiv	3.61	2.43
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.20 kW	9.40 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.61	2.43

Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.00 kW
Annual energy consumption Qhe	2368 kWh	2970 kWh

Model WH-SDC12H6E5 / WH-UD16HE5

Model name	WH-SDC12H6E5 / WH-UD16HE5
Application	Heating (medium temp)
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	14.50 kW
El input	3.74 kW	5.33 kW
COP	4.28	2.72

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	190 %	130 %
Prated	12.00 kW	13.00 kW
SCOP	4.82	3.33
Tbiv	-10 °C	-3 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	11.10 kW	9.00 kW
COP Tj = -7°C	2.90	2.07
Cdh Tj = -7 °C	1.000	1.000
Pdh Tj = +2°C	6.40 kW	7.10 kW
COP Tj = +2°C	4.83	3.29
Cdh Tj = +2 °C	0.990	0.990

Pdh Tj = +7°C	5.30 kW	4.90 kW
COP Tj = +7°C	6.11	4.85
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.80 kW
COP Tj = 12°C	7.59	6.11
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	11.80 kW	9.50 kW
COP Tj = Tbiv	2.77	2.46
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.80 kW	8.70 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.88
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.20 kW	4.30 kW
Annual energy consumption Qhe	5146 kWh	8076 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	46 dB(A)	46 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	245 %	169 %
Prated	13.00 kW	10.00 kW
SCOP	6.20	4.30
Tbiv	2 °C	2 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.50 kW	10.70 kW
COP Tj = +2°C	3.34	2.41
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	8.40 kW	6.70 kW
COP Tj = +7°C	5.61	3.79
Cdh Tj = +7 °C	0.990	0.990
Pdh Tj = 12°C	6.20 kW	5.90 kW
COP Tj = 12°C	7.72	5.46
Cdh Tj = +12 °C	0.990	0.990
Pdh Tj = Tbiv	12.50 kW	10.70 kW
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COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.34	2.41
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.900	0.900
WTOL	55 °C	55 °C
Poff	3 W	3 W
PTO	12 W	12 W
PSB	12 W	12 W
PCK	39 W	39 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.50 kW	0.00 kW
Annual energy consumption Qhe	2801 kWh	3104 kWh

Model WH-SDC16H9E8 / WH-UD16HE8

Model name	WH-SDC16H9E8 / WH-UD16HE8
Application	Heating (medium temp)
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 14511-4 | Heating

Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

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